



BOARD
MEMORANDUM

Date: March 23, 2022
To: Board of Trustees
From: Shawna Walter, Acting Superintendent
Originator(s): Liliana LeVesconte, Associate Superintendent, Corporate Services
Steve Schick, Director, Technology Services
Subject: Monthly IT Report – February 2022

Purpose:

For information.

Background:

Find attached a written IT Report for February 2022.

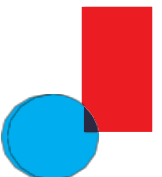
The Chromebook evergreening is now complete for all schools. This month, we experienced a six-hour downtime due to a Cybera software failure. Cybera provides our firewall/security systems, and when not available, we lose connectivity outside of our firewalls.

Administration is prepared to respond to questions at the March 23, 2022, Public Board Meeting.

Sincerely,

Shawna Walter, M.Ed
Acting Superintendent

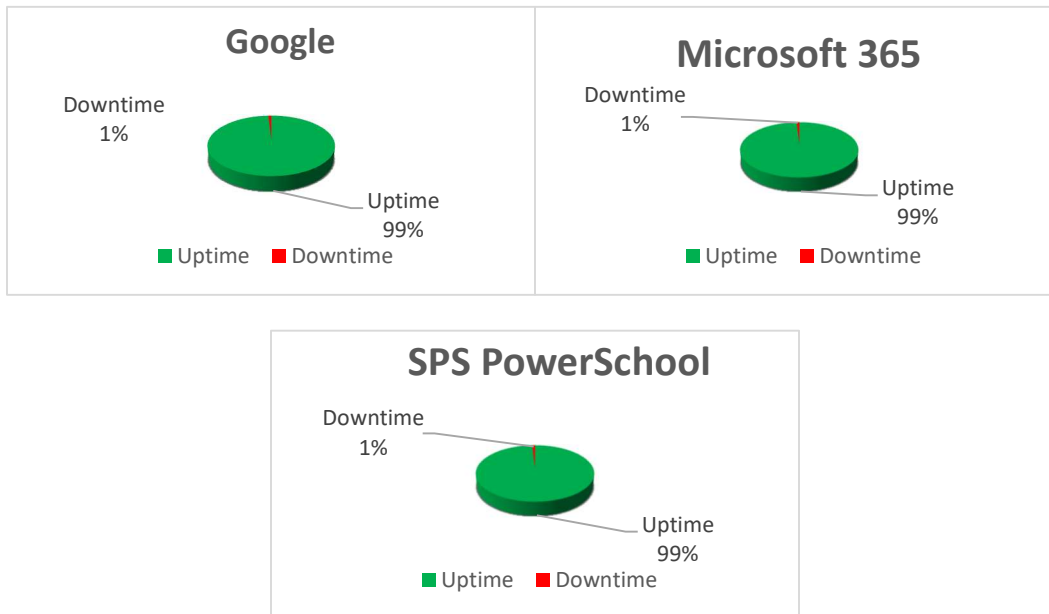
Attachment



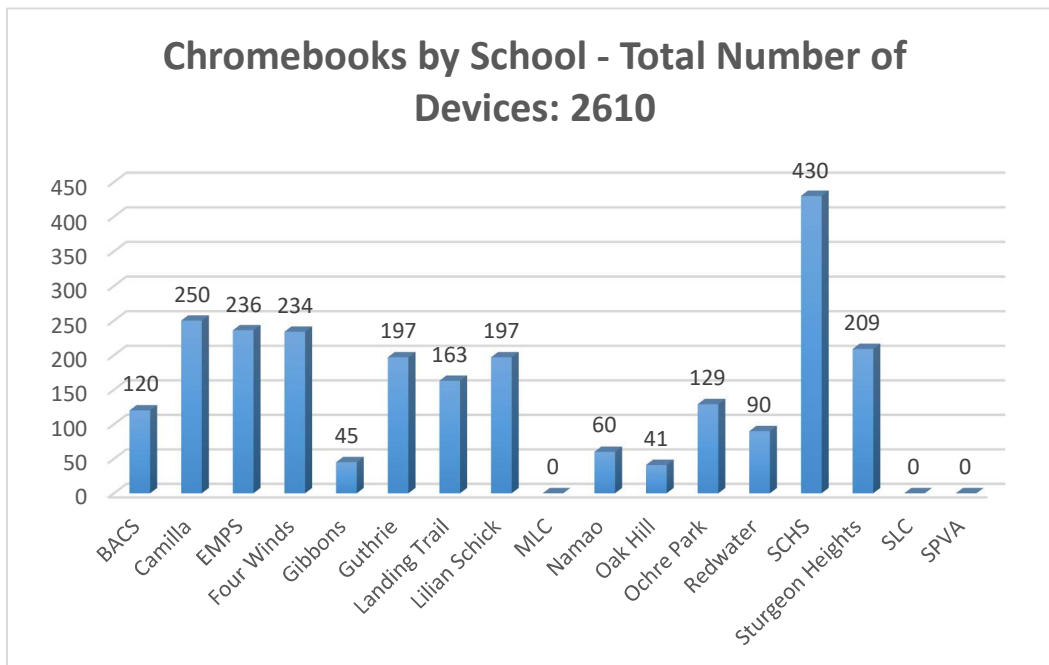
Monthly Technology Services Report

February 1 to February 28, 2022

Connectivity Checks



Chromebook Information



Chromebook details: Evergreening project has concluded for this device type
Outage Details: An outage at the Cybera datacenter resulted in six hours of downtime