



BOARD
MEMORANDUM

Date: June 22, 2022
To: Board of Trustees
From: Shawna Warren, Acting Superintendent
Originator(s): Liliana LeVesconte, Associate Superintendent, Corporate Services
Steve Schick, Director, Technology Services
Subject: Monthly IT Report – May 2022

Purpose:

For information.

Background:

Find attached a written IT Report for May 2022.

May 2022, the Division experienced one planned outage to implement security patches. The update was successful, and all systems were restored the same day.

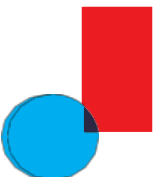
The Division also had a telecommunication outage due to the upgrades to Supernet 2.0. The upgrades were reversed and telecommunications services were restored. The Technology Services Department is investigating the root cause of the failed upgrades to Supernet 2.0 with the government.

Administration is prepared to respond to questions at the June 22, 2022, Public Board Meeting.

Sincerely,

Shawna Warren, M.Ed
Acting Superintendent

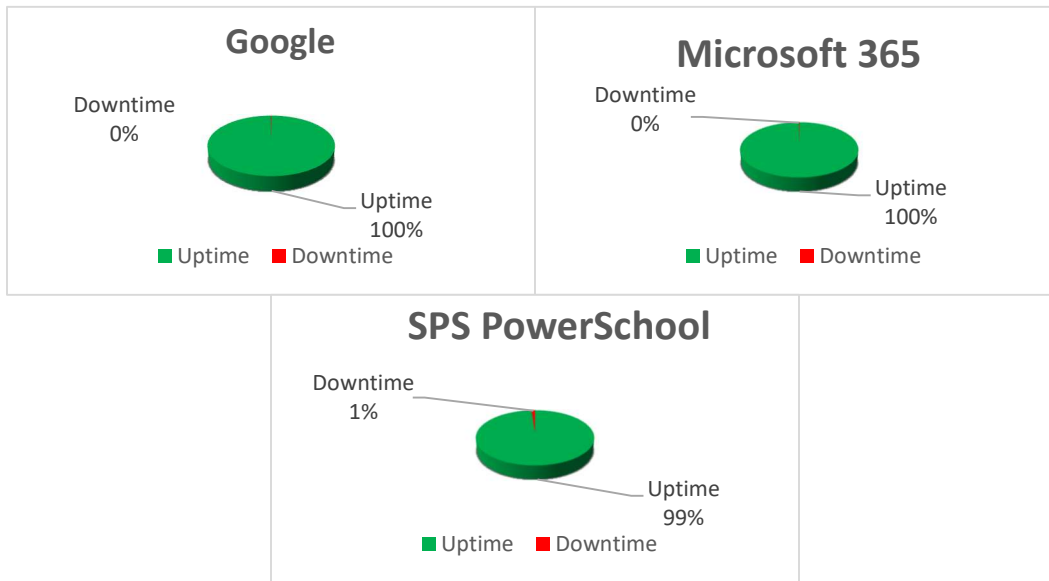
Attachment



Monthly Technology Services Report

May 1 to May 31, 2022

Connectivity Checks



Outage Details: There was only one planned outage to implement security patches resulting in brief downtime during this period

Chromebook Information

