



**DATE:** August 24, 2022  
**TO:** Board of Trustees  
**FROM:** Shawna Warren, Superintendent  
**ORIGINATOR:** Jonathan Konrad, Deputy Superintendent  
Steve Schick, Director, Technology Services

**GOVERNANCE POLICY:** [Policy 700 – Superintendent of Schools](#)

**ADDITIONAL REFERENCE:** [AP865 – Information and Communication Technology](#)

**SUBJECT:** Monthly IT Report – August 2022

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**PURPOSE:**

For information.

**BACKGROUND:**

August 2022, the Technology Services team has been busy all summer with a vast number of projects:

- Classroom Display Phase 2 –
  - The remaining Epson projectors that were planned to be installed have been completed
  - Discussion of the next phase of Classroom Displays is to take place in the fall with school admin teams
- End User Device Evergreening –
  - All PC's and laptops that were due for replacement have been replaced
- SuperNet Upgrades –
  - Great progress has been made in the upgrade to SuperNet 2.0 at all locations
- Google Environment Changes –
  - A number of changes have been made with in our Google environment to remain compliant with best practices

Administration is prepared to respond to questions at the August 24, 2022, Public Board Meeting.

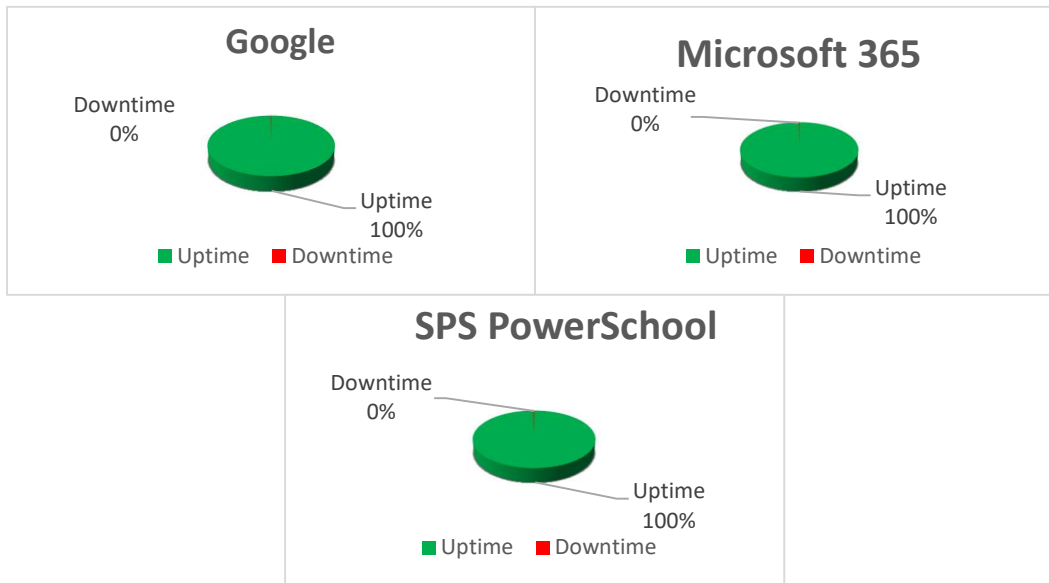
**ATTACHMENT(S):**

1. Monthly IT Report – August 2022

# Monthly Technology Services Report

July 1 to July 31, 2022

## Connectivity Checks



*Outage Details: There was only one planned outage to implement security patches resulting in brief downtime during this period*

## Chromebook Information

