



Sturgeon
Public Schools
Dare to reimagine learning

Transportation Services

Amy Hebert, Manager
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Who We Are



AMY HEBERT

Transportation Services, Manager



DONNA CHUBB

Transportation Services, Advisor



Mission

Transportation Services provides safe, dependable and efficient transportation for students. We operate 70 yellow school buses with the help of 18 Contractors and transport over 2,900 students to and from school each day. Our buses travel approximately 9,500 kilometers each day and provide service for 13 school locations.

Assurance Domain: Governance

Public assurance occurs when Sturgeon Public Schools' engages openly with stakeholders with a focus on student achievement and demonstrates stewardship of system resources.

Transportation Services

Increase in Registration

In the 2022-2023 school year we are transporting 2,900 students, which is 200 more students than in the previous school year. This is occurring with minimal additional kilometers being traveled.

Agreement Renewal

We are currently in the third year of the Student Transportation Agreements. We are working closely with our Contractors to ensure a smooth transition into the new Student Transportation Agreements being created.

Collaboration & Planning

Transportation is focusing on improving relationships with Contractors, schools and stakeholders. We are creating systems to support better communication and clear processes for common situations which may occur!

Challenges faced by Transportation Services

- Balancing parents service expectations and identifying areas of priority.
- Lack of understanding around transportation constraints within the current system.
- Transportation funding is insufficient to provide the current level of services that families expect. We currently provide these supplemental services to support our families:
 - 650 Choice Riders
 - 98 Outside Boundary Riders
 - 60 Supplemental Bus students
 - Specialized transportation services

Parent Supports

- Transportation Services supports parents via phone calls:
 - August: 400 calls
 - September: 360 calls
- Transportation Services receives online applications to create and change transportation requirements:
 - August: 545 applications processed
 - September: 165 applications processed
- The Bus Status App is being fully utilized by Transportation Services
- Website additions have been made such as an FAQ document to better support parents looking for general information.

Contractor Supports

- Inclement weather support
- RFP process and timeline information
- Joint Transportation Committee meetings
- Transportation Handbook
- Emergency Protocols

Thank You



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